



**Martin O'Malley**  
GOVERNOR

**Anthony G. Brown**  
LT. GOVERNOR

**Raymond A. Skinner**  
SECRETARY

**Clarence J. Snuggs**  
DEPUTY SECRETARY

March 5, 2014

Notification 2014-1

TO: ALL PARTICIPATING LENDERS

SUBJECT: Welcome New Operations Manager

Please welcome the new Assistant Director/Loan Operations Manager, Mrs. Jacquelyn ("Jackie") Mitchell to the CDA Single Family team. She will be responsible for managing the MMP underwriting, purchasing and processing teams, ensuring compliance with a variety of guidelines, and overseeing quality control and reporting functions.

Mrs. Mitchell has over twenty-five years mortgage lending experience, including underwriting (FNMA, FHLMC, FHA and VA) and mortgage operations management. She also has extensive knowledge and experience in the development and implementation of Single Family Housing programs and initiatives.

Mrs. Mitchell received both her Bachelor's and Master's degree in Business Accounting and Business Financial Management, respectively, from the College of Notre Dame of Maryland. She can be reached at 410-514-7501 or via email at [mitchell@mdhousing.org](mailto:mitchell@mdhousing.org).

Additionally, Mr. William J. ("Bill") Monahan, Assistant Director, Homeownership Programs, has assumed other duties within the single family department.

As always, we appreciate your continued participation in MMP. If you have any questions concerning this Directive or suggestions for improving our Program, please contact one of our Single Family underwriters: Astrid Donis at [donis@mdhousing.org](mailto:donis@mdhousing.org), Jack Rouse at [rouse@mdhousing.org](mailto:rouse@mdhousing.org), or Bill Milko at [milko@mdhousing.org](mailto:milko@mdhousing.org).

Sincerely,

*Madaly Ciulu*

Madalina Ciulu, Deputy Director  
Single Family Housing

COMMUNITY DEVELOPMENT  
ADMINISTRATION  
DIVISION OF DEVELOPMENT FINANCE  
100 Community Place  
Crownsville, MD 21032

PHONE 410-514-7400

TOLL FREE 1-800-756-0119

TTY/RELAY 711 or 1-800-735-2258

WEB [www.maryland.program.gov](http://www.maryland.program.gov)

